**Field Service Representatives**

Elevated Technologies LLC is seeking subject matter experts on Persistent Surveillance Systems, such as the PSS-T Family of Systems, Aerostat (17M) and RAID tower surveillance systems. The successful candidate will be able to troubleshoot and fix the above systems, to include support equipment such as generators, forklifts, and high-reach vehicles.  Selected candidates shall serve as part of a specialized **Field Service Representative (FSR)**team deployed OCONUS assisting foreign military components in conjunction with U.S. Department of Defense. FSRs will have above user level knowledge or related expertise in operations, maintenance, and training as well as knowledge and ability to perform a wide variety of field services such as surveys, equipment installs and more.

**Job Requirements:**

Selected candidates must be knowledgeable on the system to be able to troubleshoot and fix the systems by assisting remotely via internet or phone.  Candidates must be able to train other personnel in a formalized setting, the operations and maintenance of the system.  Candidates must be able to secure and maintain a DOD Secret security clearance and be able to pass CONUS Replacement Center (CRC) requirements in order to maintain employment.

**Candidates must have the following:**

* Three years of hands-on experience supporting military logistics
* Two years of operations or maintenance with any aerostat or tower platform, 17M and Towers preferred
* Experience and ability to assist in site survey analysis
* Experience providing expertise in the familiarization on aerostats systems.
* Understanding of spreadsheets, schematics, and detailed diagrams
* Ability to train others on the RAID Towers and 17M Aerostat systems.
* Experience conducting troubleshooting and maintenance for the surveillance systems
* Proficient in MS Office, Excel, and a practical understanding of big-data analytic techniques for structured and unstructured data
* Bachelor’s degree and more than three years of experience, or an associate degree and five years of experience, or seven years of relevant work experience. We will also consider candidates with four years of direct relevant experience on 17M and RAID Towers (Proof of Certification required)
* Selected candidates must possess excellent oral and written communication skills, be highly organized and specifically be comfortable and able to convey ideas.
* This is a one-year renewable assignment working 12 hours per day 7 days per week.  There will be a one-month vacation available after the first 4 months of work completed and scheduled to deconflict other vacation requests.
* Analytical ability for problem solving with proactive solutions
* Time management and organizational skills
* Ability to effectively multi-task and handle deadlines
* Strong attention to detail and accuracy
* Excellent customer service skills
* Ability to create and follow a robust test plan and procedures and provide a report at the conclusion of the test.
* The ability to implement new subsystems, sensor, and configurations.
* Demonstrate strong and effective verbal, written and interpersonal communication skills.
* Familiar with Microsoft Operating Systems.
* Must be willing to perform other duties and responsibilities assigned.
* Support engineers with integration and testing in the SIL.

**This position requires an active US Secret Security Clearance for which the US Government requires US Citizenship.**

**Job Location:**OCONUS and CONUS